

Terms and Conditions - Sales of Goods

Terms of Payment

1. The Client shall be responsible for all taxes in respect of this agreement including but not limited to Goods and Services Tax.
2. The Client will pay an advanced payment of 50% of the total amount.
3. The Client will pay 50% of the total amount prior to the shipment of the goods.

Extra Costs

4. Packing and shipping cost of the goods will be covered by the Client.
5. In case installation is needed, all costs of travel and accommodation for the Svaram team will be borne by the Client.
6. Any return visits or extra time on site due to restricted access will incur an extra cost.
7. Should an order be cancelled any costs incurred will be charged in full.

Delivery Timeline

8. Svaram will ship the goods within 3 months from the day of receiving the 50% advance payment. Svaram will inform the Client about the estimated delivery time as will be given by the courier.

Approvals, Clearances, Safety

9. The Client will take care of all legal clearances, approvals, licenses and/or certifications that are needed for installing and/or operating the goods by the Client or anyone who will be permitted by the Client to use it or operate it.

Returns and Refunds

10. Return of goods will be accepted only when the goods were damaged during the shipping or when wrong goods were shipped. In these cases, for the goods that are returned and a replacement is not sought, the refund will be initiated within 30 days of receipt of returned goods by the original payment method.
11. The Client is required to test goods and shall be deemed to have accepted the goods 7 days after the delivery.

Liability

12. Svaram shall not be liable for death, personal injury or damage, except for any attributable to Svaram negligence.
13. Svaram does not accept liability for any damage or loss caused by a variation to the services or goods or any changes in the goods made by others that are not Svaram.
14. Svaram shall not be liable for any default due to any circumstance beyond its reasonable control including, but not limited to, acts of god, war, civil unrest, riot, strike, lock-out, acts of civil or military authorities, fire, flood, earthquake or shortage of supply or failure to deliver by our suppliers.

Governing Law and Jurisdiction

15. This Agreement and the interpretation of its terms shall be governed by and construed in accordance with the laws of India and subject to the exclusive jurisdiction of the federal and state courts located in Tamilnadu (INDIA).