

SVARAM Installation Terms & Conditions

- Normal working hours' are between 8:30 and 17:00 Monday to Saturday, excluding Bank Holidays and Public Holidays.
- 'WE / US' – Svaram.
- 'You' – the customer named in all correspondence.
- You must supply a full size scale drawing prior to commencement of the installation.
- You must specify all relevant topographic features prior to our arrival.
- You must confirm that the Installation area is in a safe condition for us to proceed.
- All estimates are valid for 90 days from the date of correspondence.
- You must make us aware if the site we are undertaking works on requires any clearances or certifications prior to our arrival.
- Our estimate does not include removal or alteration of site impediments in order to gain access.
- Our estimate does not include stripping down of any hindrances in order to gain access.
- Our estimate is exclusively for installation onto a site that shall be fully readied by the buyer.
- Any return visits or extra time on site due to restricted access will incur an extra cost.
- Unless we are made aware prior to installation, the installation site must be in full readiness.
- Any return visits to test or commission equipment where prior to installation we were told the site is ready will incur extra costs.
- Our estimate includes final connections only to all counterering; unless otherwise agreed all counterering is to be positioned, fixed and levelled by others.
- Our estimate does not include the provision of suitable means of disposal of packaging and other waste.
- Our estimate does not include making good to any decoration.
- GST is payable on all amounts due.
- Full payment of all charges is due before commencement of installations of the invoice date, unless otherwise agreed.
- All materials fitted remain our property until paid for in full and by asking us to carry out this installation(s) you agree that any materials used which are not paid for in full can be removed.
- We reserve the right to charge for abortive visits where installation cannot take place due to reasons beyond our control.
- Should an equipment order be cancelled any costs incurred will be charged in full.

- Special order items i.e. fabrication cannot be returned or cancelled once manufactured.
- Once awarded should any installation be cancelled either entirely or in part within 7 days of the agreed commencement date a charge of 50% of the quoted installation cost will be incurred.
- We shall not be liable for death or personal injury, except for any attributable to our negligence.
- We do not accept liability for any damage or loss caused by a variation to the services which are connected to the equipment.
- We do not accept liability for any damage or loss caused by the use of defective materials in site preparation.
- We shall not be liable for any default due to any circumstance beyond our reasonable control including, but not limited to, acts of god, war, civil unrest, riot, strike, lock-out, acts of civil or military authorities, fire, flood, earthquake or shortage of supply or failure to deliver by our suppliers.

Governing Law and Jurisdiction

- This Consulting Agreement and the interpretation of its terms shall be governed by and construed in accordance with the laws of the India and subject to the exclusive jurisdiction of the federal and state courts located in Tamilnadu (INDIA).
- We have the right to change these terms and conditions at any time without prior notice.
- Nothing in these terms and conditions shall affect the statutory rights of a consumer.